



Dear boat registration customer

We are contacting you because we have important boat safety information to share.

This relates to a safety alert issued by Morco Products Ltd for their open flued LPG water heaters. There may be potentially dangerous models of these LPG water heaters that may leak gas causing fires or explosions.

Morco's concerns are that appliance test-point screws may not have been correctly tightened at the time of commissioning or servicing.

This issue may potentially lead to un-rectified water heaters leaking unburnt gas with the risk of fires or explosions with possible resulting burns and injuries.

The Boat Safety Scheme (BSS) is working with Morco to support them to find and fix these potentially dangerous models.

The BSS has created a webpage and briefing for boat owners <https://www.boatsafetyScheme.org/stay-safe-advice/known-recalls-safety-alerts/> where you can get more information. Morco is also offering free upgrades for the affected models.

The BSS urges owners of the likely affected water heaters to read the Morco safety upgrade campaign webpage <https://morcoproducts.co.uk/water-heater-safety-upgrade/> and advises owners how this issue may affect any upcoming BSS Examination.

Kind regards

National Navigation team
Environment Agency